# jirahub

Release 0.2.3.dev2+g3009ecd

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Aug 21, 2020

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Jirahub provides a configurable tool for synchronization of issues between a GitHub repository and a JIRA project. With it, you can use GitHub for coding and ticket tracking while using JIRA for ticket tracking and project management.

## ONE

## DOWNLOAD AND INSTALL

To download and install:

\$ pip install jirahub

The package's sole requirements are PyGithub and JIRA. Both of these dependencies are installable via pip.

TWO

# **JIRA CONFIGURATION**

jirahub stores state on the JIRA issue in two custom fields, which you (or your JIRA administrator) will need to create. The first field stores the URL of a linked GitHub issue, and should be type "URL Field". The second stores a JSON object containing general jirahub metadata, and should be type "Text field (multi-line)".

#### THREE

## **JIRAHUB CONFIGURATION**

Jirahub configuration is divided between environment variables (JIRA and GitHub credentials) and one or more .py files (all other parameters).

#### 3.1 Environment variables

Your JIRA and GitHub credentials are provided to jirahub via environment variables:

| Variable name         | Description                          |
|-----------------------|--------------------------------------|
| JIRAHUB_JIRA_USERNAME | JIRA username of your jirahub bot    |
| JIRAHUB_JIRA_PASSWORD | JIRA password of your jirahub bot    |
| JIRAHUB_GITHUB_TOKEN  | GitHub API token of your jirahub bot |

# 3.2 Configuration file

The remaining parameters are specified in a Python configuration file. There are few required parameters, but jirahub takes no actions by default, so users must explicitly enable features that they wish to use. The *generate-config* command can be used to create an initial configuration file. The file is executed with the c variable bound to an instance of jirahub.config.JirahubConfig, which has two attributes, jira and github.

#### 3.2.1 jira

These are parameters particular to JIRA. The server and project\_key attributes are required.

| Name                             | Description  |
|----------------------------------|--|
| c.jira.server                    | The URL of your JIRA server (e.g., https://my-jira.example.com)                            |
| c.jira.project_key               | The project key of the JIRA project that will be synced                                    |
| c.jira.github_issue_url_field_id | The integer ID of a JIRA custom field in which jirahub will write the URL of               |
|                                  | the linked GitHub issue.   |
| c.jira.jirahub_metadata_field_id | The integer ID of a JIRA custom field in which jirahub will write metadata such            |
|                                  | as the ids of linked comments.   |
| c.jira.closed_statuses           | List of JIRA statuses that will be considered closed. All others will be treated           |
|                                  | as open, for the purposes of syncing GitHub open/closed status and filtering               |
|                                  | issues. These values are case-insensitive.   |
| c.jira.close_status              | JIRA status set on an issue when closed by the bot   |
| c.jira.reopen_status             | JIRA status set on an issue when re-opened by the bot                                      |
| c.jira.open_status               | JIRA status set on a newly created issue. Set to None to use your project's                |
|                                  | default for new issues.  |
| c.jira.max_retries               | Maximum number of retries on request failure   |
| c.jira.notify_watchers           | Set to True if watchers should be notified when an issue is updated by the bot             |
| c.jira.sync_comments             | Set to True if JIRA comments should be created from GitHub comments                        |
| c.jira.sync_status               | Set to True if the JIRA issue status should be set based on the GitHub                     |
|                                  | open/closed status   |
| c.jira.sync_labels               | Set to True if the JIRA issue's labels should match GitHub's labels                        |
| c.jira.sync_milestones           | Set to True if the JIRA issue's fix Versions field should match GitHub's mile-             |
|                                  | stone  |
| c.jira.create_tracking_comment   | Set to True to create a comment on JIRA issues that links back to GitHub.                  |
| c.jira.redact_patterns           | List of re.Pattern whose matches will be redacted from issue titles, issue                 |
|                                  | bodies, and comment bodies copied over from GitHub   |
| c.jira.issue_title_formatter     | Callable that transforms the GitHub issue title before creating/updating it in             |
|                                  | JIRA. See <i>Custom formatters</i> for further detail.                                     |
| c.jira.issue_body_formatter      | Callable that transforms the GitHub issue body before creating/updating it in              |
|                                  | JIRA. See <i>Custom formatters</i> for further detail.                                     |
| c.jira.comment_body_formatter    | Callable that transforms the GitHub comment body before creating/updating it               |
|                                  | in JIRA. See <i>Custom formatters</i> for further detail.                                  |
| c.jira.issue_filter              | Callable that selects GitHub issues that will be created in JIRA. See <i>Issue filters</i> |
|                                  | for further detail.  |
| c.jira.before_issue_create       | List of callables that transform the fields used to create a new JIRA issue. This          |
|                                  | can (for example) be used to override jirahub's behavior, or set values for arbi-          |
|                                  | trary custom fields. See Issue create hooks for further detail.                            |

#### 3.2.2 github

| Name   | Description  |  |
|--|--|--|
| c.github.repository  | GitHub repository name with organization, e.g., spacetelescope/jwst                        |  |
| c.github.max_retries   | Maximum number of retries on request failure   |  |
| c.github.sync_comments   | Set to True if GitHub comments should be created from JIRA comments                        |  |
| c.github.sync_status   | Set to True if the GitHub issue status should be set based on the JIRA                     |  |
|  | open/closed status   |  |
| c.github.sync_labels   | Set to True if the GitHub issue's labels should match JIRA's labels                        |  |
| c.github.sync_milestones   | Set to True if the GitHub issue's fixVersions field should match JIRA's mile-              |  |
|  | stone  |  |
| c.jira.create_tracking_comment   | Set to True to create a comment on GitHub issues that links back to JIRA.                  |  |
| c.github.redact_patterns   | List of re.Pattern whose matches will be redacted from issue titles, issue                 |  |
|  | bodies, and comment bodies copied over from JIRA   |  |
| c.github.issue_title_formatter   | Callable that transforms the JIRA issue title before creating/updating it in               |  |
|  | GitHub. See Custom formatters for further detail.  |  |
| c.github.issue_body_formatter  | Callable that transforms the JIRA issue body before creating/updating it in                |  |
|  | GitHub. See Custom formatters for further detail.  |  |
| c.github.comment_body_formatter Callable that transforms the JIRA comment body before creating/upd |  |  |
|  | GitHub. See Custom formatters for further detail.  |  |
| c.github.issue_filter  | Callable that selects JIRA issues that will be created in GitHub. See <i>Issue filters</i> |  |
|  | for further detail.  |  |
| c.github.before_issue_create   | List of callables that transform the fields used to create a new GitHub issue.             |  |
|  | This can (for example) be used to override jirahub's behavior, or set values for           |  |
|  | fields (such as assignee) that aren't otherwise managed by jirahub. See Issue              |  |
|  | create hooks for further detail.   |  |

These are parameters particular to GitHub. The repository parameter is required.

#### 3.2.3 Multiple configuration files

To facilitate re-use of common parameters, jirahub commands will accept multiple configuration file paths.

#### **COMMAND-LINE INTERFACE**

Jirahub is controlled with the jirahub command. There are three subcommands: generate-config, check-permissions, and sync.

# 4.1 generate-config

The generate-config command will print a template jirahub configuration file to stdout:

```
$ jirahub generate-config > my-jirahub-config.py
```

# 4.2 check-permissions

Once you're satisfied with your configuration file, you can submit it to the check-permissions command for verification. Jirahub will attempt to connect to your JIRA server and GitHub repository and report any failures. It will also list any missing permissions from JIRA or GitHub that are required for the features selected in the configuration file. A successful check looks like this:

```
$ jirahub check-permissions my-jirahub-config.py
JIRA and GitHub permissions are sufficient
```

And an unsuccessful check:

# 4.3 sync

The sync command does the work of syncing issues and comments. At minimum, you must specify a configuration file. Additional options include:

- **-min-updated-at**: Restrict jirahub's activity to issues updated after this timestamp. The timestamp format is ISO-8601 in UTC with no timezone suffix (e.g., 1983-11-20T11:00:00).
- **-state-path**: Path to a JSON file containing the same timestamp described above, as well as a list of issues that failed. The file will be updated after each run.
- -dry-run: Query issues and report changes to the (verbose) log, but do not change any data.
- -verbose: Enable verbose logging

#### 4.3.1 Jirahub sync as a cron job

Users will likely want to run jirahub sync in a cron job, so that it can regularly poll JIRA/GitHub for changes. We recommend use of the lockrun tool to avoid overlap between jirahub processes. Your cron line might look something like this:

## **CUSTOM FORMATTERS**

The issue\_title\_formatter, issue\_body\_formatter, and comment\_body\_formatter parameters allow you to customize how the issue and comment text fields are written to the linked issue. The issue formatters are callables that receive two arguments, the original jirahub.entities.Issue that is being synced, and the title/body string. The title/body has already been modified by jirahub; it has been redacted, if that feature is enabled, and the formatting has been transformed to suit the target service. The following formatter adds a "JIRAHUB:" prefix to JIRA issue titles:

```
def custom_formatter(issue, title):
    return "JIRAHUB: " + title
    c.jira.issue_title_formatter = custom_formatter
```

The original issue title/body (without jirahub's modifications) is available from the issue object:

```
def custom_formatter(issue, body):
    return "This is the original body: " + issue.body
    c.jira.issue_body_formatter = custom_formatter
```

If you need access to a custom field that isn't recognized by jirahub, that is available via the raw\_issue, which contains the jira.resources.Issue or github.Issue that was used to construct the jirahub Issue.

```
def custom_formatter(issue, body):
    return "This is some custom field value: " + issue.raw_issue.body
    c.jira.issue_body_formatter = custom_formatter
```

The comment\_body\_formatter is similar, except that it receives three arguments, the original jirahub. entities.Issue, the jirahub.entities.Comment, and the comment body.

```
def custom_formatter(issue, comment, body):
    return "Check out this great comment from GitHub: " + body
c.jira.comment_body_formatter = custom_formatter
```

The unmodified comment body is available from comment.body, and the JIRA/GitHub comment object from comment.raw\_comment.

#### **ISSUE FILTERS**

The issue\_filter parameter allows you to select issues that will be created in the target service. The filter is a callable that receives a single argument, the original jirahub.entities.Issue that is a candidate for sync, and returns True to create it, or False to ignore it. For example, this filter only syncs issues with a certain label:

```
def issue_filter(issue):
    return "sync-me" in issue.labels
c.jira.issue_filter = issue_filter
```

This feature can be used to sync issues based on "commands" issued by commenters:

```
ADMINISTRATOR_USERNAMES = {
    "linda",
    "frank"
}
def issue_filter(issue):
    return any(c for c in issue.comments if c.user.username in ADMINISTRATOR_USERNAMES_
    →and "SYNC ME PLEASE" in c.body)
c.jira.issue_filter = issue_filter
```

#### SEVEN

## **ISSUE CREATE HOOKS**

The before\_issue\_create hooks allow you to transform the fields sent to JIRA/GitHub when an issue is created. They can override jirahub's behavior, or set custom fields that aren't otherwise managed by jirahub. The hooks are callables that receive two arguments, the original jirahub.entities.Issue, and a dict of fields that will be used to create the issue. The callable must return a dict containing the transformed fields. For example, this hook sets a custom JIRA field:

```
def hook(issue, fields):
    fields["custom_jira_field"] = "some custom value"
    return fields
```

```
c.jira.before_issue_create.append(hook)
```

#### EIGHT

# MANUALLY LINKING ISSUES

It is possible to link existing GitHub and JIRA issues by hand by setting the GitHub issue URL field in JIRA. jirahub will begin syncing the two issues on next run. Take care that you don't link two JIRA issues to the same GitHub issue, that way lies peril (undefined behavior).